Durasein
Care & Maintenance

Durasein® Pure Acrylic Solid Surface is resistant to heat, stains, and scratching, making it a popular choice for commercial and residential settings in horizontal and vertical applications. However, it is not heat, stain or scratch proof. Routine care and maintenance will keep your Durasein® surface looking new and as great as the day that it was installed.

Routine Care

Cleaning with soapy water or ammonia-based cleansers will remove most dirt and stains. Stubborn stains can be removed with a multi-surface cleaner, bleach, bleach-based cleansers or non-abrasive cleansers. Avoid allowing harsh chemicals to remain on your Durasein® surface. If a harsh substance contacts your Durasein® surface, wash immediately with soap and water, followed by a water rinse. Some of the harsh substances that can damage your Durasein® surface include but are not limited to strong acids and bases, paint thinner, mineral spirits, acetone or acetone-based nail polish remover.

Never cut directly on your Durasein surface. Always use a cutting board or other protective device when using a knife or sharp object on Durasein®. This will prevent the potential of deep scratches to occur.

To Remove Minor Scratches

Gently rub entire surface with a green Scotch-BriteTM pad in a circular motion. Follow by scrubbing with a white Scotch-BriteTM pad and a non-abrasive cleanser. Use a countertop cleaner designed for solid surfaces to restore gloss.

Note: Dark colors tend to require more attention than lighter colors.

For severe scratches, consult your local Durasein® dealer, distributor or fabricator. You may also contact Durasein® directly at info@durasein.com or durasein.com/us.

Prevent Heat Damage

Due to their composition and strict manufacturing standards, Durasein® products are naturally heat resistant, but they are not indestructible. To protect your surface and investment, it is important to minimize direct heat exposure so that high temperatures do not damage the surface. To prevent damage on countertops or other surfaces, the following guidelines are offered:

- Do not place pans from the burner or oven directly on your countertops. Prolonged or extreme heat can cause discoloring and the thermal stress may cause cracking.
- Use heat trivets or hot pads when placing hot objects on any surface. Be sure these trivets or pads are designed to protect surfaces from heat. Towels or other cloths are NOT effective insulators.
- Use a trivet under portable heat generating appliances such as toaster ovens, electric fry pans and similar devices.
- Allow cookware to cool before placing it into a Durasein® sink or on a Durasein® countertop.

Durasein® Sinks & Vanities

Following the same guidelines as described above will generally keep your Durasein® sink and/or vanity looking great. However, if stubborn stains do occur, the following guidelines are offered:

- Scrub the sink/vanity using a sponge or cloth with an abrasive chlorine bleach-based cleanser like Comet®, Ajax® or Soft Scrub®.
- If required, you can fill the sink or vanity with a diluted bleach solution and allow it to sit for at least 15 minutes. Scrub the surface with soap and water followed by a water rinse.
- When pouring boiling hot water down your Durasein® sink, get into the practice of running cold water at the same time to minimize the potential of thermal shock.

For more information, please contact Durasein® at:
info@durasein.com or durasein.com/us