Durasein

Durasein® Solid Surface: Sinks & Showers Care Guide

Designing a kitchen or bath? You may be considering our growing collection of Durasein® Solid Surface sinks. Thanks to their beautiful shapes, nonporous surface, and built-in durability, designers have been eager to spec them in everything from residential spaces to commercial and healthcare settings. But first, they have one important question: how easy are they to clean and maintain?

We're happy to say that our solid surface sinks are simple to clean and a dream to care for throughout their lifetime. With minimal maintenance, a handful of cleaning solutions most people already have, and the tips below, you can keep them looking like new for years to come.

Cleaning

For regular cleaning, all you need is soapy water or an ammonia-based cleanser and a soft microfiber cloth or wet sponge. Use a gentle circular motion as you scrub, loosening dirt or soap scum to leave your sink bright and shiny again.

The nonporous surface of Durasein® sinks makes them highly stain-resistant, but coffee, tea, red wine, and other foods may stain the material if they sit in the sink. To remove any lingering stains, try a multi-surface cleaner or a non-abrasive cleaner that's specifically designed for use on solid surfaces, like Soft Scrub®, rinsing thoroughly with water afterwards. To deep clean or sanitize a sink, fill it with a diluted bleach solution and allow it to soak for 15 minutes, then wash the surface with soap and water.

Whatever method you use, be sure to rinse your sink with warm water afterwards to remove any cleaning residue. For a perfect finish, dry with a clean towel to prevent water spots.

To protect the beauty and integrity of your Durasein® sink, we recommend that you avoid the following:

- Very hot water. Be careful with temperatures since high heat can cause the sink to expand or crack. Warm water should give you all the cleaning power you need.
- Abrasive cleaning products. These can scratch or dull the surface, damaging its sheen. In most cases, regular soap and water will do the job.
- Abrasive sponges or scrubbers. To avoid scratching the surface, use a microfiber cloth instead.
- Window cleaners. Save these for mirrors and windows since they can leave a waxy buildup that makes solid surface material look splotchy. If that happens, you should be able to scrub it off using a little more pressure with a microfiber cloth and soapy water.

- Harsh chemicals. If strong acids and bases, paint thinner, or mineral spirits touch your sink, wash and rinse it with soap and water immediately to prevent damage.
- Nail polish remover or hair dye. These cosmetic products can also be damaging to solid surface sinks. Avoid contact and wash and rinse immediately if they contact the sink.

Cuts & Scratches

One of the things that makes Durasein® Solid Surface so appealing for high-use areas is its scratch-resistance. However, sometimes minor scratches can appear after use. To buff them away, rub the sink in a circular motion with a maroon Scotch-Brite™ pad (7447 General Purpose), followed by a white Scotch-Brite™ Light Duty pad and a non-abrasive cleanser. A final wipe with a cleaner designed for solid surface counters should bring back its sheen.

Be careful when setting knives or sharp tools into the sink, and always use a cutting board. If severe scratches or cuts occur, reach out to your local Durasein® dealer or fabricator or the contacts listed at the bottom of this article. While our tough acrylic-based material is designed to be renewable and repairable, please leave serious repairs to these trained experts for best results.

Heat & Burns

We've engineered Durasein® Solid Surface to be naturally heat-resistant. However, exposure to prolonged or extreme heat can cause the material to crack or discolor. To protect your sink, we recommend the following precautions:

- Never put hot pots and pans or other hot equipment in the sink. Instead, allow them to cool on the stovetop first.
- Do not pour hot water into a Durasein® sink. If you need to drain boiling water from pasta or other dishes, run cold water from the tap at the same time to minimize the possibility of thermal shock, which can crack or break the material.
- Don't let curling irons or other hot beauty products fall into the sink. We recommend setting them on a heat-insulating pad on the counter instead.

Rest assured that you don't need to worry about normal hot water use while washing since our manufacturers and fabricators ensure that everyday use will not cause cracks or breakage in your sink.

Durasein® to the rescue

We know that despite everyone's best intentions, accidents can happen. However, help is just a phone call away! We've put together a list of contacts to help resolve any serious issue you may encounter with your Durasein® solid surface sink.

For regular cleaning and preventative care:
Look to the Durasein® Care & Maintenance Guide. If your issue is not addressed there or you're unable to resolve it yourself, please reach out to your Durasein® dealer, distributor, or fabricator.

We know our products inside and out and are happy to answer your questions and point you toward the best resources for proper care after installation.

Durasein

Durasein reserves the right to make changes to this information and to this disclaimer. This information provided by Durasein is based on technical data and experience with Durasein® solid surface products and is intended for use by persons having technical skill and at their own risk and discretion. Durasein does not warrant this information is absolutely current and accurate and assumes no liability for accuracy, completeness, or usefulness of any information. No representation or warranties, express or implied with respect to this information, including any warranties of title, non-infringement of copyright or patent rights of others, merchantability, or fitness or suitability for any purpose are made by Durasein as conditions of use are not within the control of Durasein. This information should not be relied upon for creating specifications, designs, or installation guidelines. The persons responsible for use and handling of products are responsible for ensuring the design, fabrication, or installation methods present no safety or health hazards. Durasein does not have liability and assumes no liability for the use of results obtained from such information, whether or not information is based on negligence by Durasein. Durasein shall not be liable for (i) any damages, including claims relating to the specification, design, fabrication, installation, or combination of this product with any other product(s), and (ii) special, direct, indirect, or consequential damages. Nothing herein is to be taken as a license to infringe or a recommendation to operate under any patents. Use or access of this information shall be deemed your acceptance of this disclaimer and any changes.

Copyright © 2023 Durasein. Durasein® is a registered trademark. All rights reserved.